ISSUANCE OF COMMUNITY TAX CERTIFICATES (CEDULA)

Schedule of Availability of Service:

Monday-Friday, 8:00 am to 5:00pm without noon break

Who May Avail of the Service:

All qualified residents of San Rafael and other community.

What are the Requirements:

Previous Cedula or proof of income, if available. Valid I.D. (any government issued I.D.)

Duration:

10 minutes

How to Avail of the Service:

Step	Applicant/Client	Service Provider	Duration of Activity (Under Normal Circumstances)	Person in Charge	Fees	Form
1	Proceed to the Municipal Treasurer's Office and submit accomplished information sheet	Assess accomplished information sheet Encode data and print the Community Tax Certificate	5 minutes	Revenue Collection Clerk II		
2	Pay the amount due, affix signature and thumbmark, Claim the CTC	Receive payment and issue the original copy of CTC.	5 minutes	Revenue Collection Clerk II	P5.00 Basic Community Tax plus P20.00 for unemployed with 2% monthly interest starting March / or P1.00 per P1,000.00 of gross earnings for clients with business or employees	Bureau of Internal Revenue Form 0016
		END OF TRANS	ACTION			<u> </u>

ISSUANCE OF OFFICIAL RECEIPT

Schedule of Availability of Service:

Monday-Friday, 8:00 am to 5:00pm without noon break

Who May Avail of the Service:

All qualified residents of San Rafael and other community.

What are the Requirements:

Order of payment

Duration:

8 minutes

How to Avail of the Service:

Step	Applicant/Client	Service Provider	Duration of Activity (Under Normal Circumsta nces)	Person in Charge	Fees	Form
1	Proceed to Municipal Treasurer's Office and present order payment form	Process Official Receipt (OR).	3 minutes	Revenue Collection Clerk II		
2	Pay the amount due and receive OR	Receive payment and issue OR.	5 minutes	Revenue Collection Clerk II	Based on the Municipal Revenue Code	Accounta ble Form No. 51/Official Receipt
END OF TRANSACTION						

REAL PROPERTY TAX PAYMENT

Schedule of Availability of Service:

Monday-Friday, 8:00 am to 5:00pm without noon break

Who May Avail of the Service:

Real Property Owners or representative

What are the Requirements:(any of the following)

Previous Official Receipt Original or photocopy of Title Tax Declaration

Duration:

15 minutes

How to Avail of the Service:

receive Official Receipt (OR) issue OR Treasury Operation Officer I / Revenue Collection Clerk II Clerk II Treasury Operation Officer I / Revenue assessed value of real property with interest	Step	Applicant/Client	Service Provider	Duration of Activity (Under Normal Circumstanc es)	Person in Charge	Fees	Form
receive Official Receipt (OR) issue OR Treasury Operation Officer I / Revenue Collection Clerk II Clerk II Treasury Operation Officer I / Revenue assessed value of real property with interest	1	Treasurer's Office and present complete	compute Real Property	10 minutes	Treasury Operation Officer I / Revenue Collection		
after March 31.	2	receive Official Receipt		5 minutes	Treasury Operation Officer I / Revenue Collection	plus 1%SEF of the assessed value of real property with interest after	Account able Form No. 51/ Official Receipt